
DreamPC Warranty Agreement

Thank you for shopping at **DreamPC**. We are committed to ensuring you have the best experience with your custom-built PC. Please review our warranty policy below.

Length of Warranty

- **Standard Warranty:** 2 months.
 - **Extended Warranty:** 1 year (available for an additional cost).
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Scope of Warranty

Parts Warranty

- Covers defects in hardware components (e.g., CPU, GPU, RAM, motherboard) when used under normal conditions.

Labor Warranty

- Includes free repairs for hardware failures or assembly issues caused by manufacturing or installation errors.
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Exclusions

The warranty does **not** cover:

- Damage caused by accidents, misuse, or unauthorized modifications.
- Software issues (e.g., operating system errors, virus infections).
- Normal wear and tear or cosmetic damages.

How to Claim a Warranty

1. **Proof of Purchase**
 - Provide a valid invoice or receipt from **DreamPC**.
2. **Diagnostic Evaluation**
 - We will conduct an assessment to determine if the issue is covered under warranty.

Pricing for Extended Warranty

- **Cost:** \$100 BSD
- **Coverage Includes:**
 - Diagnostic evaluation
 - Parts warranty
 - Labor warranty

Note: Shipping costs for replacement parts are not included for local customers.

Warranty Options Comparison

Feature	Standard Warranty	Extended Warranty
Length of Coverage	2 months	1 year
Parts Warranty	Not included	Included
Labor Warranty	Included	Included
Diagnostic Evaluation	Included	Included
Cost	Free with purchase	\$100 BSD
Shipping Costs	Not covered	Not covered

Thank you for choosing **DreamPC** for your custom-built PC needs. If you have any questions about this policy or need assistance, feel free to contact our support team at dreampchub.org@gmail.com.

